

Company Name:	
Submission Date:	

**Order Information**

Order Date:	
Customer Name:	
Delivery Date to Customer:	

**Product Information**

Serial Number:	
Saddle Model:	

**Description of Problem**

Problem Type:	
Full Description of problem:	
List attached images of problem:	

**REVIEW PROCESS:**

Please submit this form together with any images to [amy@horobin.com.au](mailto:amy@horobin.com.au)

Peter Horobin Saddlery will review the complaint and respond to you by reply email within 7 days of the submission date